Watch on grievance cells of Ministries, etc.

*613. SHRI RAJEEV CHANDRA SEKHAR: Will the PRIME MINISTER be pleased to state:

(a) whether the Department of Public Grievances keeps a watch on the grievance cells of various Ministries, Departments and Organizations of the Central Government to ensure that the complaints received by them are promptly and correctly disposed of;

(b) if so, the procedure adopted for the purpose;

(c) whether any surprise cheeks have been conducted by the Department;

(d) if so, the cases of violations detected during the last three years ending 31st December, 2006, Ministry-wise and Department-wise; and

(e) the action taken against those responsible for violating orders on the subject?

THE MINISTER OF STATE IN THE MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES AND PENSIONS (SHRI SURESH PACHOURI): (a) and (b) The Department of Administrative Reforms and Public Grievances is responsible for the formulation of policy guidelines and monitoring of issues relating to redress of public grievances. Grievances are redressed in a decentralized manner by the respective Departments/Ministries.

(c) No, Sir.

(d) and (e) Do not arise.

World class infrastructure facilities for cricket

*614. SHRI RAJKUMAR DHOOT: Will the Minister of YOUTH AFFAIRS AND SPORTS be pleased to state:

(a) whether Government have taken a serious note of the dismal performance of the Indian cricket team in the Cricket World Cup and controversies over foreign coach;

(b) if so, Government's assessment on the causes for the same; and

(c) whether Government would ensure that a fair amount of earning of